

DENTAL

**SETTING THE STAGE
FOR REDUCED LIABILITY RISK**



DENTAL RISK MANAGEMENT PROGRAM - 2019

Implant Complications, Infection Control, Abuse: Regulations, Dental "Case Closed"





SETTING THE STAGE FOR REDUCED LIABILITY RISK



Dear Colleague:

It's time for the curtain to go up on Professionals Advocate's risk management education program for 2019! We are proud to present our new schedule of offerings, all specially created by talented and knowledgeable dental, legal and risk management experts to ensure the performance of your practice is not affected by unnecessary liability risk.

It is not being melodramatic to say that Dentists are working in challenging times with very real risks of claims and litigation. Our programs use actual case studies and interactive materials to address important and timely topics in risk management. Moreover, these informative programs were crafted for the unique legal environments in which our Insureds practice.

Please take a few minutes to review this booklet with our in-person and online programs. Attendance at in-person sessions is limited, so register as soon as possible to obtain your preferred location and date. It is easy to register online at proad.com or use the enclosed postage-paid envelope to return the registration form provided. Remember, Dentists who complete a program can earn Continuing Dental Education Credits and receive up to a 16% credit on their 2020 professional liability renewal policy.

If you have any questions or need more information, please call our Risk Management Services Department at 410-785-0050 or 800-492-0193. ProAd looks forward to your participation in our 2019 risk management programs.

Sincerely,

George S. Malouf, Jr., M.D., FACS
Chair of the Board



ALL COURSE MATERIALS FOR IN-PERSON PROGRAMS WILL BE ONLINE.

Folders with printed materials will no longer be distributed at the programs. Your registration confirmation will contain a link to your online materials. We recommend you download or print them before attending your program so you can reference them during the presentation. Our hope is to make it easier for you to keep the materials in your electronic files for future reference.

IMPLANT COMPLICATIONS FROM A RESTORATIVE DENTIST'S PERSPECTIVE

Presented by Carl F. Driscoll, DMD

The implant industry continues to grow at an incredible rate. Once reserved only for the patients with unlimited financial capabilities, patients of even moderate means are now receiving implant treatment. This presentation will focus on the complications that may be seen during the course of this treatment. These complications may actually be normal maintenance procedures that need to be identified prior to the start of any proposed treatment and conveyed to the patient. A clear picture of preventable and non-preventable complications will be discussed. The attendee will be exposed to many different complications involving implant treatment through numerous clinical examples. The handling of these complications will be discussed so that the attendee can better treat his/her patients when unfortunate events dictate immediate reconciliation.

DATE	CODE	FACILITY	LOCATION
Tue, March 12	8011	DoubleTree Hotel	Annapolis
Tue, April 9	8012	MEDICAL MUTUAL	Hunt Valley
Tue, April 16	8013	The Meeting House	Columbia
Thu, May 2	8014	Hilton Garden Inn	Frederick
Tue, May 14	8015	Colony South Hotel	Clinton
Tue, June 4	8016	MEDICAL MUTUAL	Hunt Valley
Thu, July 25	8017	Wicomico Youth & Civic Ctr.	Salisbury
Tue, July 30	8018	Best Western Hotel	Lanham
Tue, Aug 6	8019	MEDICAL MUTUAL	Hunt Valley
Thu, Sept 12	8020	Hilton Garden Inn	Rockville

Each program begins promptly at 6:00 p.m. and ends at 8:00 p.m. To qualify for the premium discount and Continuing Dental Education Credits, you must participate in the entire program. Course materials provided online.

ABOUT THE PRESENTER

Dr. Carl F. Driscoll serves as a Professor at the University of Maryland Dental School and as Director of the Prosthodontic Residency Program. Dr. Driscoll is a Diplomate of the American Board of Prosthodontics and a Fellow of the American College of Prosthodontists. Dr. Driscoll has served as President of the American Academy of Fixed Prosthodontics, President of the American Board of Prosthodontics, and currently serves as President of the American College of Prosthodontists. He has given more than 350 presentations nationally and internationally and has authored more than 75 publications.

OBJECTIVES

Upon completion of this live activity, participants will be better able to:

- Understand the complications you may face with implants in your practice
- Learn methods to differentiate implant complications that are normal maintenance issues from those that are not predictable
- Learn clinical techniques to make implant treatment less stressful for you and your patients
- Learn methods to deal with implant complications

★ DENTAL PROGRAM – LIVE ★

INFECTION CONTROL – TRAIN THE TRAINER

Presented by Christine Wisnom, R.N., B.S.N., and Lori Serna-Pate, RDH, MEd

This course reviews the 2016 CDC Infection Control Checklist for Dentistry, as well as updated CDC guidelines. The OSHA mandated regulations, designed to keep Dentists, dental hygienists and dental assistants safe in the workplace will also be presented. Basic regulatory compliance and infection control information may be incorporated to provide an effective training and education experience for both Doctors and dental team. Incorporating all aspects into daily dental practice helps to ensure safety of patients and providers alike.

DATE	CODE	FACILITY	LOCATION
Wed, April 3	8000	Colony South Hotel	Clinton
Wed, April 24	8001	Hilton Garden Inn	Rockville
Wed, May 8	8002	Hager Hall Conf. & Event Ctr.	Hagerstown
Tue, May 21	8003	MEDICAL MUTUAL	Hunt Valley
Wed, May 29	8004	DoubleTree Hotel	Annapolis
Tue, June 25	8005	MEDICAL MUTUAL	Hunt Valley
Tue, July 16	8006	MEDICAL MUTUAL	Hunt Valley
Wed, July 24	8007	Hilton Garden Inn	Rockville
Wed, Aug 14	8008	Hilton Garden Inn	Frederick
Thu, Aug 29	8009	MEDICAL MUTUAL	Hunt Valley
Wed, Sept 25	8010	Best Western Hotel	Lanham

Each program begins promptly at 6:00 p.m. and ends at 8:00 p.m. To qualify for the premium discount and Continuing Dental Education Credits, you must participate in the entire program. Course materials provided online.

ABOUT THE PRESENTERS

Christine Wisnom, R.N., B.S.N. is a Nurse Educator for the AIDS Education and Training Center at the University of Maryland Dental School. She is an infection control consultant for both the Maryland and Washington, D.C. Board of Examiners.

Lori Serna-Pate, RDH, MEd has been working in the dental field for more than 25 years. She has served as the Infection Control and OSHA Compliance officer at various practices where she performed Clinical Hygiene. She has presented with HeadStart and other outreach organizations and is a member of the Organization for Safety, Asepsis and Prevention (OSAP).

OBJECTIVES

Upon completion of this live activity, participants will be better able to:

- Comprehend and apply the 2016 CDC Infection Prevention Checklist for Dental Settings into their standard of care
- Distinguish between employee training requirements and continuing education for license/certification renewal
- List communicable disease vectors
- Understand employee and patient safety concerns in the health care environment
- Recognize the essential components of an employee health and safety training program
- Understand the influence of OSHA regulations and CDC Infection Control Guidelines in dental office infection control programs



★ DENTAL PROGRAM – ONLINE ★

ABUSE: REGULATIONS FOR THE DENTAL TEAM

Presented by Christine Wisnom, R.N., B.S.N.

Most dental health care providers report that they have never encountered an abused patient. However, data indicates that one in four girls and one in six boys in the U.S. experience some form of sexual abuse. For both children and adults, approximately 60-75% of injuries from abuse occur to the head and neck area. Often Dentists see these patients every six months and have the opportunity to act as a patient advocate and stop the violence. The program discusses childhood, elder and intimate partner violence (IPV). Maryland laws and regulations, and the American Dental Association's Code of Ethics regarding cases of abuse and/or neglect, are presented. Techniques and questionnaires for conducting interviews and examinations for alleged victims are provided. This course will also discuss resources and forms for reporting, such as MD form #180, to help facilitate the process of reporting abuse and neglect.

PROGRAM CODE: 8021 / REGISTER FOR THIS PROGRAM AT PROAD.COM

ABOUT THE PRESENTER

Christine Wisnom, R.N., B.S.N. is a Nurse Educator for the AIDS Education and Training Center at the University of Maryland Dental School. She is an infection control consultant for both the Maryland and Washington, D.C. Board of Examiners.

Disclaimer: The presenter has no personal or financial relationship with any of the products or companies contained in the program. They are used strictly for educational purposes. The identities of all patients in the program have been protected per HIPAA.

OBJECTIVES

Upon completion of Internet activity enduring material, participants will be better able to:

- Comprehend the scope of abuse and neglect
- Understand “how” to interview and examine victims of abuse
- Compile resources and referrals for victims, and understand the format and timeframe for reporting
- Develop office policies for the management of patients suffering from abuse and/or neglect

DENTAL “CASE CLOSED”

Authored by staff of Professionals Advocate's Risk Management Department

The importance of good recordkeeping in these litigious times cannot be understated. Poor or non-existent documentation can result in patient safety issues, as well as make the defensibility of any potential lawsuit problematic. This online course will review the principles of good documentation and offer some practical tips to help reduce your liability risk.

PROGRAM CODE: DENTCC19 / REGISTER FOR THIS PROGRAM AT PROAD.COM

OBJECTIVES

Upon completion of this Internet activity enduring material, participants will be better able to:

- Identify weaknesses in the dental record that can result in miscommunication and poor patient outcomes
- Understand the role of the dental record as crucial evidence in dental malpractice litigation
- Understand the role of informed consent in the dental treatment process
- Recognize how strong documentation of the treatment plan and consent process can prevent litigation

★ HOW TO REGISTER ★

PROGRAM FEE

The first program costs \$50 PER PERSON. If you wish to attend more than one program, each additional program costs \$25 PER PERSON, a savings of 50%!

REGISTER ONLINE

You can register online at proad.com and pay on our secure server with an American Express, Visa, MasterCard or Discover credit card. Our web site also provides driving directions to each program location.

REGISTER BY MAIL

Select the program desired and complete the rest of the form. Please print clearly! Enclose the form and a check with full payment in the envelope provided and mail to the address specified below.

CHECKS PAYABLE TO:

Med-Lantic Management Services, Inc.

MAIL TO:

Med-Lantic Management Services, Inc.
P.O. Box 64100
Baltimore, MD 21298-9134

CONFIRMATION

A confirmation notice will be sent to you once we have received your registration. This confirmation will contain a link to your program materials. Please download or print these materials before the program and bring them with you. Folders with these materials will not be provided at the program.

PROGRAM SCHEDULE

- 5:30 p.m.** Registration and light dinner
- 6:00 p.m.** Program begins
- 6:30 p.m.** Grace period ends - no one will be admitted after this time
- 8:00 p.m.** Program ends

DINNER

For your convenience, a light dinner is served before each program. If you require a Vegetarian or Kosher meal, please note this request on your registration form. Special dietary needs cannot be accommodated at all locations.

You MUST participate in the entire program to qualify for a 16% discount and dental credits. We will count in attendance only those participants who are signed in within the first 30 minutes of the program. Late arrivals or early departures will not be considered present for satisfaction of the premium credit or dental credit and will be expected to attend a later program to qualify for the premium credit or dental credit.

DENTAL CREDITS & PREMIUM DISCOUNT

CONTINUING DENTAL EDUCATION CREDITS
Professionals Advocate Insurance Company is an ADA CERP Recognized Provider.

ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry.

Professionals Advocate designates this activity for 2.0 Continuing Dental Education Credits.

PREMIUM DISCOUNT

Attending any one of these programs will satisfy your annual dental risk management program attendance requirement that gives Professionals Advocate Insureds up to 16% credit on their Year 2020 professional liability policy. If you choose not to attend one of these programs, your risk management credit will be reduced by 8% on your next policy renewal.

FAQ

How far in advance should I register?

Walk-in registration is permitted on the day of the program on a space-available basis. However, some program locations have limited seating and may close to registration weeks or months in advance. We urge you to register early in the program season.

Can I reschedule or cancel?

If you have already made a payment for a program and would like to reschedule, we will apply your payment to another program you choose. Due to program commitments for facilities and catering, program fees are non-refundable in the event you are unable to attend.

What if the program is cancelled?

Professionals Advocate reserves the right to cancel a scheduled program due to insufficient registration. If a program is cancelled, your payment will be refunded or applied to a new date.

For additional questions...

If you need additional information, or have questions about our programs, call our Risk Management Services Department at 410-785-0050 or toll free at 800-492-0193. Current program information, driving directions and online registration are also available at proad.com

DISCLOSURE POLICY

It is the policy of Professionals Advocate to ensure balance, independence, objectivity and scientific rigor in all its sponsored educational activities. All faculty participating in activities sponsored by Professionals Advocate are expected to disclose to the program participants any relevant financial relationships related to the content of their presentation(s).

★ DENTAL TOPICS – BY LOCATION ★

Find the program you are looking for by location

1. ANNAPOLIS

DoubleTree Hotel
210 Holiday Court
410-224-3150
(IM, IC)

2. CLINTON

Colony South Hotel
7401 Surratts Road
301-856-4500
(IM, IC)

3. COLUMBIA

The Meeting House
5885 Robert Oliver Place
410-730-4090
(IM)

4. FREDERICK

Hilton Garden Inn
7226 Corporate Court
240-566-1500
(IM, IC)

5. HAGERSTOWN

Hager Hall Conference
& Event Center
901 Dual Highway
301-797-9004
(IC)

6. HUNT VALLEY

MEDICAL MUTUAL
225 International Circle
410-785-0050
(IM, IC)

7. LANHAM

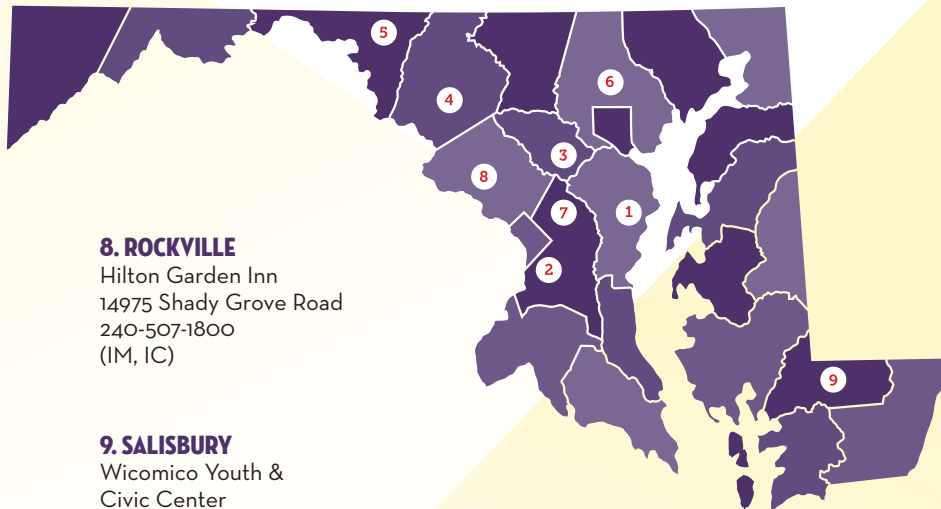
Best Western Hotel
5910 Princess Garden Parkway
301-459-1000
(IM, IC)

8. ROCKVILLE

Hilton Garden Inn
14975 Shady Grove Road
240-507-1800
(IM, IC)

9. SALISBURY

Wicomico Youth &
Civic Center
500 Glen Avenue
410-548-4900
(IM)



DENTAL PROGRAMS

IM Implant Complications
IC Infection Control



2019 RISK MANAGEMENT PROGRAM

Name: _____
Please print your name as it appears on your policy

Address: _____

City: _____ State: _____ Zip: _____

Phone #: _____ Fax #: _____

Dental License #: _____

Specialty: _____

Dietary Needs: Vegetarian Kosher*

*Not available at all locations

Please print clearly and include your check for the correct amount payable to:
Med-Lantic Management Services, Inc.
P.O. Box 64100 • Baltimore, MD 21298-9134

Date and code number of session(s) you wish to attend:

Implant Complications Date _____ Code _____

Infection Control Date _____ Code _____

Abuse: Regulations Register at proad.com

Dental "Case Closed" Register at proad.com

For First Program Selected: \$50 per person _____

For Each Additional Program: \$25 per person _____

TOTAL _____

These are popular programs and some sessions fill up early. Please register early in the program season. A confirmation letter will be sent once your registration has been received. Registration is permitted the day of the session on a space-available basis. All fees are per person. Thank you.





REGISTER NOW BEFORE IT'S TOO LATE!



Don't wait for final curtain call - get the programs you want today!

HAVE YOU CONSIDERED ALL THE BENEFITS OF OUR EDUCATION PROGRAMS? BY PARTICIPATING IN ONE OF THESE PROGRAMS, YOU CAN:

RECEIVE A PREMIUM DISCOUNT

Professionals Advocate Insureds who complete any of these programs will be given a premium discount on their 2020 dental professional liability renewal policy.

EARN CME CREDITS

Dentists who complete a program are eligible for two Continuing Dental Education Credits. Taking multiple programs can earn you more credits!

LEARN NEW INSIGHTS

The dental world is one of constant change. Our timely programs offer fresh perspectives on the risk management issues that are affecting you now.

SPEAK WITH EXPERTS

Our live education programs provide participants with the opportunity to ask questions and speak personally with knowledgeable dental, legal and claims management experts.

PROTECT YOUR PRACTICE AND PROFESSIONAL REPUTATION

Our risk management programs can help you to minimize your potential liability exposure, eliminate problem areas within your practice and improve the overall quality of patient care.



HOME OFFICE

225 International Circle, Box 8016, Hunt Valley, Maryland 21030
410-785-0050 / 800-492-0193

VIRGINIA OFFICE

804 Moorefield Park Dr., Suite 105, Richmond, Virginia 23236
804-320-6790 / 888-411-0444 / 866-579-1948

